MARKETING (MKTG)

Courses

MKTG 2400 (3) Principles of Marketing for Communications
At its most fundamental level, marketing encompasses activities designed to facilitate exchange. These activities are often described with the "4Ps": product, place, price and promotion. Through these 4Ps, marketers create benefits that provide values to consumers. This course will address how marketers make decisions about the 4Ps to provide value to consumers and motivate consumers to engage in exchange transactions.

**Requisites:** Requires a prerequisite course of APRD 1002 (minimum grade D-). Restricted to students with 27-180 credits (Sophomores, Juniors or Seniors), Strategic Communication (STCM) majors only.

MKTG 2700 (3) Digital Marketing Tools
Digital marketing is an exciting area of marketing practice. Designed to give the knowledge, skills and experiences for digital marketing. Topics covered include search engine optimization, social media data analysis, search ads, the advertising technology business landscape and email marketing. An important course theme is that digital efforts should be designed with performance measurement in mind.

**Equivalent - Duplicate Degree Credit Not Granted:** MKTG 3700

MKTG 3050 (3) Customer Analytics
Students develop a deep understanding of customer centricity and its implications for the firm, learn about state-of-the-art methods for calculating customer lifetime value and customer equity and develop the analytical and empirical skills that are needed to judge the appropriateness, performance and value of different statistical techniques that can be used to address issues around customer acquisition, development and retention.

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

**Additional Information:** Business Honors Course

MKTG 3100 (3) Fundamentals of Professional Selling
Explores the principles and methods of professional salesmanship with a focus on sales processes, best practices and frameworks used to organize sales efforts. Structured to include involvement from working sales professionals. Topics covered include: the role and value of professional selling in the marketing mix, ethical sales practices, sales quotas and compensation, effective sales communication, prospecting and funnel management, overcoming objections, professional sales closure and negotiation techniques.

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

MKTG 3150 (3) Sales Management, Leadership and Organization Development
Explores factors that determine size, shape and strategies of high performing sales organizations in the context of an overall go-to-market strategy. Structure includes involvement from professional sales executives. Includes overview of fundamentals of professional selling, designing sales organization, sales objectives and metrics, sales analytics, sales force recruitment and selection, sales force training and education, sales force motivation and compensation.

**Requisites:** Requires prerequisite course of MKTG 3100 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

MKTG 3201 (3) Business Analytics
Teaches cutting-edge tools and approaches to the analysis of data, including "big data" for effective decision-making. Creates data connoisseurs through hands-on exposure to exploratory and predictive analytics. Application areas covered include Web Marketing, the Internet of Things, Biometric Monitoring, as well as data integration and analysis for online marketing, human resources and operations.

**Equivalent - Duplicate Degree Credit Not Granted:** MGMT 3201 BAIM 4120

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

MKTG 3250 (3) Buyer Behavior
Covers both consumer buying behavior and organizational buying behavior. Consumer behavior topics include needs and motives, personality, perception, learning, attitudes, cultural influence, and contributions of behavioral sciences that lead to understanding consumer decision making and behavior. Explores differences between business and consumer markets, business buying motives, the organizational buying center and roles, and the organizational buying process. Required for marketing majors.

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) or Advertising (ADVT) majors and 52-180 hours completed.

MKTG 3350 (3) Marketing Research and Analytics
Explores fundamental techniques of data collection and analysis used to solve marketing problems. Specific topics include problem definition, planning an investigation, developing questionnaires, sampling, tabulation, interpreting results, and preparing and presenting a final report. Required for marketing majors.

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

MKTG 3700 (3) Digital Marketing
Covers the what, why and how of major digital marketing approaches, including online listening and monitoring, search engine optimization, search ads, email marketing, and social media. Designed to launch students as digital marketing professionals and to provide experience with industry-relevant hands-on assignments and exercises.

**Equivalent - Duplicate Degree Credit Not Granted:** MKTG 2700

**Requisites:** Requires prerequisite or corequisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.

MKTG 3800 (1) Sales and Marketing Technologies
Are you curious about new technologies and how they are used in business? Sales and Marketing functions have changed dramatically in the last few decades due to the emergence of the Information Technology Cloud and the capabilities it enables. This course is for students to learn about sales and marketing in a B2B (business-to-business) environment and will feature technology tools in the areas of Inbound Marketing, Customer Relationship Management, Social Selling, Video Content, Business Communications, Data Analytics, and Artificial Intelligence.

**Requisites:** Requires prerequisite or co-requisite course of BASE 2104 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 hours completed.

MKTG 3825 (3) Experimental Seminar
Offered irregularly. Provides opportunity for investigation into new frontiers in marketing.

**Requisites:** Requires prerequisite course of BCOR 2201 (minimum grade D-). Restricted to Business (BUSN) majors with 52-180 units completed.
MKTG 4250 (3) Product Strategy
Covers major topics in managing long-term customer relationships that derive from products. Focuses on concepts, analyses, and strategies for existing and new products. Topics include concept development and testing, conjoint analysis, product positioning, brand image measurements and brand management, and product issues in public policy and ethics. Methods of instruction include lectures, case discussions, student group papers and projects, and examinations.
Required for marketing majors.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-). Restricted to Business (BUSN) majors with minimum 52 units completed.

MKTG 4300 (3) Pricing and Channels of Distribution
Offered regularly to examine pricing and channel management, the two key components of companies’ marketing strategies. Help students to understand the common types of pricing and channel strategies, the rationales behind these strategies. Train students to think analytically in order to apply these strategies. Required for marketing majors.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-). Restricted to Business (BUSN) majors with minimum 52 units completed.

MKTG 4350 (3) Services Marketing Strategy
Designed for those students interested in working in the service industries. Addresses the distinct needs and problems of service organizations in the area of marketing and service quality. Service organizations (i.e., banks, transportation companies, hotels, hospitals, educational institutions, professional services, etc.) require a distinctive approach to marketing strategy—both in its development and execution. Builds and expands on marketing ideas and how to make them work in service settings.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-).

MKTG 4500 (3) Advertising Management
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-). Restricted to students with 52-180 units completed.

MKTG 4550 (3) Advertising and Promotion Management
Analyzes advertising and promotion principles and practices from the marketing manager’s point of view. Considers the decision to advertise, market analysis as a planning phase of the advertising program, media selection, public relations, sales promotion, promotion budgets, campaigns, evaluation of results, and agency relations.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-). Restricted to Business (BUSN) majors with minimum 52 units completed.

MKTG 4650 (3) Institutional Relationships and Strategy
Focuses on the management of a firm’s relationships with other businesses. Addresses business-to-business marketing strategies, relationships with channel members, and strategic alliances/partnerships. Topics include relationship structures, power, conflict, negotiation, industry analysis, selection of business partners, and managing for long-term stability.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-).

MKTG 4810 (3) Honors Seminar
Social responsibilities of the business executive, business ethics, business-government relations, and business in literature. Department enforced prerequisites: open to seniors who have completed at least 30 semester hours of business courses with not less than a 3.30 GPA and have instructor consent.
Requisites: Requires prerequisite course of BCOR 2400 (minimum grade D-).
Additional Information: Arts Sciences Honors Course

MKTG 4820 (3) Special Topics in Marketing
Offered irregularly. Provides opportunity for investigation into new frontiers in marketing.
Repeatable: Repeatable for up to 6.00 total credit hours. Allows multiple enrollment in term.
Requisites: Restricted to Marketing (MKTG) majors and 57 units completed.
Grading Basis: Letter Grade

MKTG 4825 (1-3) Pricing and Channels of Distribution
Offered irregularly to provide opportunity for investigation of new frontiers in Marketing.
Requisites: Requires prerequisite courses of MKTG 3250 and MKTG 3350 (all minimum grade D-). Restricted to students with 57-180 credits (Junior or Senior).

MKTG 4850 (3) Senior Seminar in Marketing
Capstone marketing course that integrates and further develops what students have learned in other courses. Provides students with the insight and skills necessary to formulate and implement sound socially responsible marketing strategies, product line management strategies, promotional and product/service communication strategies, pricing, and distribution strategies. Required for marketing majors.
Requisites: Requires prerequisite courses of MKTG 4250 and MKTG 4300; or MKTG 4250 and MKTG 4550; or MKTG 4300 and MKTG 4550 (all minimum grade D-). Restricted to senior Marketing (MKTG) majors with 90 to 180 units completed.

MKTG 4900 (1-6) Independent Study
Intended only for exceptionally well qualified business seniors. Instructor and division chair consent required.
Repeatable: Repeatable for up to 6.00 total credit hours.

MKTG 6900 (1-3) Independent Study
Requires consent of instructor under whose direction study is taken. Departmental form required.
Repeatable: Repeatable for up to 6.00 total credit hours. Allows multiple enrollment in term.

MKTG 6940 (1-6) Master’s Candidate for Degree
Registration intended for students preparing for a thesis defense, final examination, culminating activity, or completion of degree. Departmental form required.

MKTG 6950 (1-6) Master’s Thesis

MKTG 7300 (3) Multivariable Methods in Marketing Research
Includes Manova designs, causal models, cluster analysis, discriminant function analysis, factor analysis, and latent structure analysis. Emphasizes computer applications. Department enforced prerequisites: graduate courses in regression and Manova.

MKTG 7310 (3) Design and Analysis of Experiments in Business
Detailed exposure to experimental research methods for business applications. Emphasizes the choice of design options, data collection methods, statistical analysis, and substantive interpretation of experimental results.
**MKTG 7810 (3) Doctoral Seminar: Psychological Approaches to Research in Marketing**
Examines the basic psychological processes that underlie common marketing phenomena. Topics include memory and judgment, persuasion, attitude-behavior consistency, information processing, automatic and controlled processes, learning, motivation and cognition, social judgment, and the role of affect and mood on judgment. Discusses topics in consumer behavior and marketing management contexts, in conjunction with related methodological issues.
**Repeatability:** Repeatable for up to 6.00 total credit hours.
**Requisites:** Restricted to graduate students only.

**MKTG 7815 (3) Doctoral Seminar: Consumer and Managerial Decision Making in Marketing**
Examines judgment and decision making research pertinent to understanding how consumers and marketing managers make decisions. Uses economic models as a normative backdrop for examining research on decision heuristics, judgment and choice anomalies, and contingent decision behavior. Examines processes of causal judgment and inference and the influence of a variety of contextual factors (including time) on judgment and decision.

**MKTG 7835 (3) Marketing Strategy**
Examine theories of marketing strategy emanating from economics, sociology, psychology, strategy and organizational sciences, as well as marketing. Levels of analysis for studying marketing strategy research will include the individual, dyadic, group, firm, interorganizational and industry levels. Examines methods for doing marketing strategy research, including experiments, quasi-experiments, surveys, qualitative data and secondary data.
**Requisites:** Restricted to PhD students only.

**MKTG 7840 (3) Quantitative Marketing Seminar 1**
Provides a foundation for quantitative analysis in marketing. The empirical component covers fundamental empirical modeling techniques (e.g., field experiments, diffusion models, categorical data models, consumer heterogeneity). The theoretical components illustrates how utility maximizing consumers learn about consumption environment and respond to firms’ marketing decisions and examines firms’ competitive strategy and marketing mix decisions and relevant organizational and sociological factors.

**MKTG 8900 (1-3) Independent Study**
Requires consent of instructor under whose direction study is taken. Departmental form required.

**MKTG 8990 (1-10) Doctoral Dissertation**